



Dear Customer,

KeyWaste wish to thank you for your valued custom. To help maintain a high quality of service we have outlined below some information regarding the area of recyclable waste.

In 2016 Ireland was ranked 7th in the European Union for recycling and recovering packaging waste. KeyWaste is committed to ensuring that our waste methods and practices are in line with all EU targets.

Going forward, the quality of recycled waste will be an area of major focus within the industry. There will be little acceptance for contamination of recyclable waste, regardless of the waste provider. Up to 40% of recycling bins in some areas were contaminated last year. KeyWaste encourages customers to ensure continued disposal of waste in the correct bins. Incorrect disposal/contamination results in non-collection, additional costs, unnecessary calls and potential conflict. Some customers may think a waste company enforces such strict measures in order to profit from charging additional fees, but it is in fact the opposite. KeyWaste do not wish to add excess charges and do not profit from doing so, due to the many logistical and administrative costs involved. Most importantly we do not wish to impact on our relationship with our valued customers.

The 9 most common contamination issues we find in recycling bins are.....

1. **Food Waste** (place in general bin if no compost bin is available)
2. **Polystyrene** (place in general bin)
3. **Black Bag Waste** (Content is not visible therefore we cannot determine if recyclable. Two options - simply empty the contents into the bin from the bag or use clear bags)
4. **Glass** (use local bottle bank or glass bin if available)
5. **Non domestic waste items** (Furniture/electrical etc.)
6. **Wet Waste** (Nappies/liquids etc. - place in general)
7. **Clothes** (please drop to local centre or charity shop)
8. **Tradesmen's waste** (flooring and wood etc. Tradesmen and renovation waste is not permitted)
9. **Garden Waste** (put in general if no compost bin is available)



We also encourage you to make use of your local recycling centres. You can bring nearly every type of waste from electrical to furniture etc. mostly free or at very low cost. Please google or look up the local county council website for further information.

Below are some extracts from recent media reports as examples.

1. AUGUST 2017

Some 87 per cent of Europe's plastic waste currently ends up in China.

[China](#) has confirmed it is to stop taking many types of recycling material by the end of the year, posing a major difficulty for Ireland and other EU countries.

The Chinese government recently notified the [World Trade Organisation](#) it intends to ban the import of "all scrap plastics and unsorted paper" by the end of the year. It is a response to the scale of recyclable waste that is often dirty, poorly sorted or contaminated.

2. Summer 2017

Many of the State's largest bin-collectors already have contamination charges of up to €30 (240lt size) an examination of operators' terms and conditions has revealed.

3 Feb 2017

An investigation is under way after 160 containers of green bin waste from the Republic were stopped in Rotterdam en route to [China](#) due to contamination. In a statement it said the containers were detained by Dutch authorities in November and December 2016.

The Dutch human environment and transport inspectorate consented to the reprocessing of 53 of the detained containers at a facility in the [Netherlands](#). The rest of the detained containers were returned to the Republic earlier this year.

Thank you
KeyWaste Management Ltd.