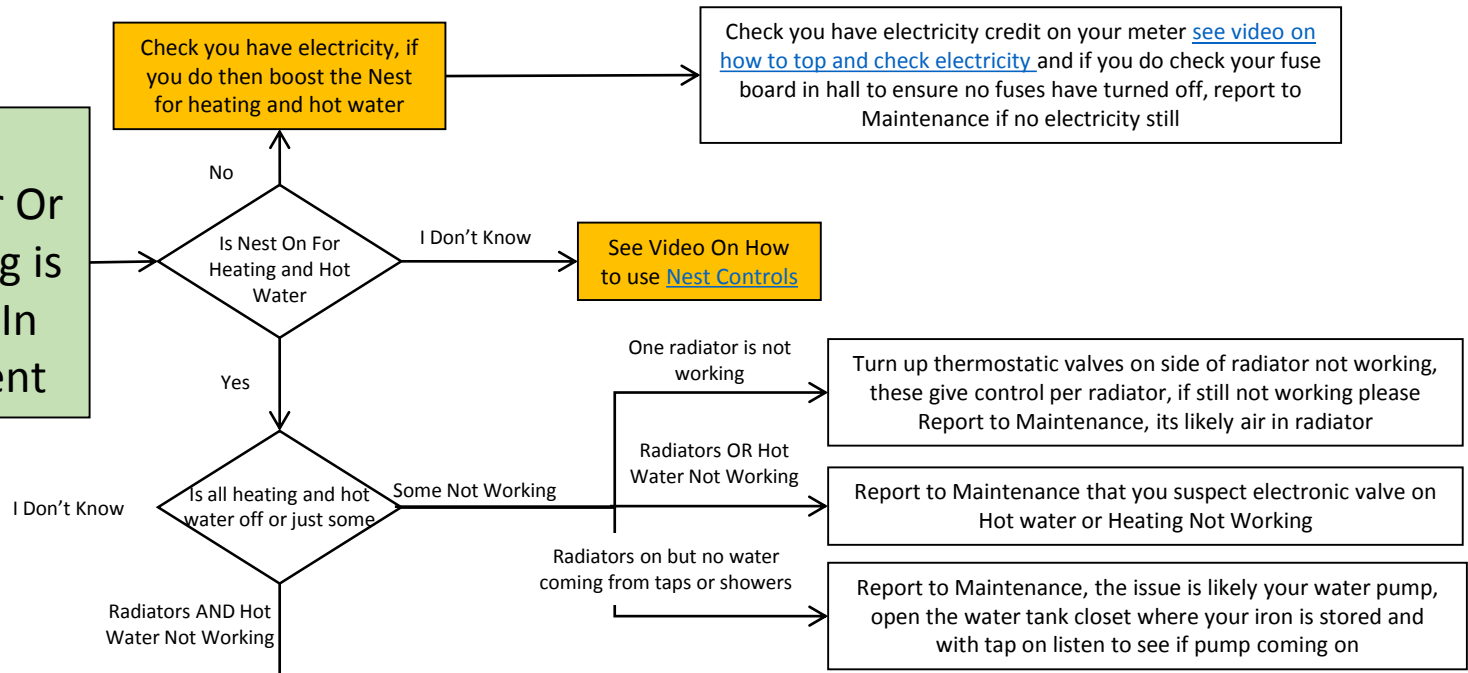
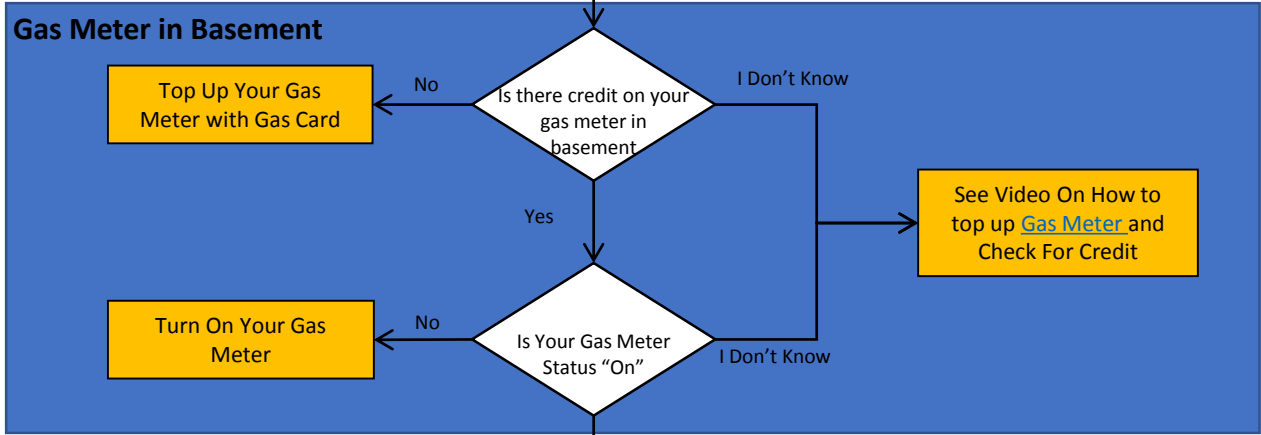


Start Here
The Hot Water Or Central Heating is Not Working In your Apartment



All Maintenance Issues should be reported using the [Buckley Hall Webpage](#) and listed as Plumbing

The vast majority of issues relate to credit on gas meter expiring and needing to be topped up and boiler reset. Please see our webpage under [Frequently Asked Questions](#) and also [Downloads and Links](#) on dealing with maintenance Issues. Remember if your gas boiler is not working you can also boost your hot water also with your electric immersion, the switch is beside the Nest control.



If your gas meter needed to be topped up or your meter was off, your gas boiler needs to be reset in your apartment as the pilot flame will have gone out. Go Back to your apartment and turn on Nest for heating and hot water, your gas boiler is normally in the storage cupboard on the balcony, open the door and you should hear it come on

